Quality Management Plan

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# Usage

This artifact defines how the project’s deliverables will meet standards and stakeholder expectations.

# Deliverable Standards

* “Develop a web application with 99.9% uptime and a response time under 2 seconds.”

# Internal/External Standards

## Internal

We comply to company standards.

## External

We comply to government/market/etc standards.

# Roles and Responsibilities

|  |  |  |  |
| --- | --- | --- | --- |
| Role | Name | Responsibility | Contact Info |
|  |  |  |  |

# QA (Validate)

## Methodology and Processes

## Tools and Techniques

# QC (Verify)

|  |  |  |  |
| --- | --- | --- | --- |
| Activity | Frequency | Owner | Output |

# Testing and Validation

## Testing Approach

## Validation Criteria

# Non-Conformance Management

## Procedure

## Escalation Process

# Continuous Improvement

## Retrospective Methodology

# Tools and Resources

## Tools

## Resources